

Auctions monitored - more efficiency and credibility



Scenario

The supply area assumes increasingly strategic role for the generation of differential competitive businesses. In a scenario of continuing pressure to reduce costs, many organizations are adopting in its procedures for buying the holding of electronic Reverse auctions, especially the government.

The web platform has been used also for the completion of transactions ranging from requests for quotation and transmission of proposals to the management of the hiring and management of applications. The aim of this process, besides reducing the costs of processing applications and make communication with suppliers more reliable, is to generate agility and increase in the volume of business in a secure and transparent.



Challenges

For the web could bring speed, transparency and efficiency in trade relations, we must be attentive to two critical factors: performance and availability. In the case of electronic auctions is extremely important to have mechanisms that ensure that the technological infrastructure is well sized and support the operation to the satisfaction.



How the Webfeel can help?

Dimension Data now has several customers in government using the Webfeel Service's Portfolio and are achieving through it audit processes and anticipate possible failures of performance and availability on the site, making it more secure and transparent.

The Webfeel helps to understand and address any difficulties, as in the case of a bidder who tries to bid in an electronic auction and find the site unavailable or very slow, preventing him from participating in the operation.

The Webfeel generates detailed reports, in real time, informing the occurrence of possible problems in the bidding stage of the floor. It is a proof technique applicable in the case of administrative resources to argument presented by bidders.

In many cases, companies have the resources to the implementation of a monitoring system, but ultimately not detect any flaws and problems, for lack of a foreign monitoring to access their site in the same way that a common user. The Webfeel holds that external monitoring, acting as an auditor of the availability and performance of electronic auctions. For the manager of the business that represents security, reputation and transparency.