

## Electronic Purchase Portal



### Electronic purchase portal extends safety and performance of auctions with webfeel service from Dimension Data

The webfeel has exerted role in maintaining the quality of services and reduce the difficulties of access encountered by suppliers and customers



#### Industry

E-procurement

#### Country

Americas - Brazil

#### Challenge

Provide solutions for electronic trading to increase liquidity, agility and, consequently, the turnover of the participants of Portal in a secure and transparent.

#### Solution

Webfeel

#### Executive Summary

Pioneer in the deployment of one of the most modern e-procurement platform in the world, the electronic purchase portal of an oil company has a level of satisfaction reported by its customers (buyers and suppliers) more than 85%. This result was achieved through continuous investment in improvements in infrastructure for IT.

#### Client Overview

An e-procurement portal that provides tools for the purchase of goods and services. In its modern platform for business transactions are carried out various requests from ranging from listing and sending of proposals by the management of recruitment and management of applications.

#### The Challenge

According to the director of business development of the Portal, "the web is fully responsible for all demands and offers made in the company's portal, so its performance is directly related to the success of our business," he says.

The portal has a modern platform for business, in which many transactions are carried out, ranging from requests for quotation and delivery of proposals by the management of recruitment and management of applications. The main goal is to provide solutions for electronic trading to increase liquidity, agility and, consequently, the turnover of the participants of Portal in a secure and transparent.

#### Benefits

- ▲ Each buyer or service's contract has access to the history of every opportunity
- ▲ The difficulties of access by suppliers and customers were almost resolved
- ▲ The service provided by Dimension Data is possible to track the performance in all transactions made on the site
- ▲ Get reports about the performance and availability of them

## Solution Supplied

The service offered to provide the solutions necessary for the company was the Webfeel, a portfolio of services from Dimension Data, a leader in global supply and management of infrastructure solutions and services. The webfeel is a web monitoring service which ensures and improves the quality of the web applications, based on components such as monitoring, performance, inventory count, services of research and consultancy.

## The Benefits

The portal allows each buyer or service's contract has access to the history of every opportunity, as well as each supplier has access to the history of all your holdings. The platform of the portal is unique and integrated, ensuring standardization of procedures and constant monitoring by the companies involved.

The director stressed that the webfeel has exerted role in maintaining the quality of services and with it the difficulties of access encountered by suppliers and customers were almost resolved. "With the service provided by Dimension Data, you can track the performance of all transactions made on our site, and still get reports on the performance and availability of them. That brought greater certainty, transparency and speed to users, who can finish most cases in less time," notes.